# **Monarch Tapas Quiz Prize Promotion Terms & Conditions**

Please read the following terms and conditions carefully

- 1. No Purchase or Payment is necessary to enter or win
- Entry into this Prize Promotion is deemed full and unconditional acceptance
  of these terms and conditions. If you do not agree with these terms and
  conditions please do not enter this Prize Promotion. Please save or print a
  copy of this page to retain for your records.
- 3. Internet access, an email account and a public Twitter account are required to enter this Prize Promotion as detailed below.

### **About the Promoter**

4. The Promoter, administrator and organiser of this Prize Promotion is Monarch Airlines Limited (Company No: 00907593) of Prospect House, Prospect Way, London Luton Airport, Luton, LU2 9NU.

## **Eligibility**

- 5. The Prize Promotion is open to UK (England, Scotland, Wales and Northern Ireland) citizens and/or permanent residency holders. All Participants must be at least 18 years-old at the time of entering the promotion. Employees and their immediate families (being limited to spouses, parents and children) of the Promoter, their agencies and companies associated with this promotion are not eligible to enter.
- 6. All entries must be made directly by the person entering the promotion. Using a false name or address will result in disqualification
- 7. The Prize Promotion begins on Thursday 20 February at 17:30:00 PM GMT and ends on 23 March 2014 at 16:59:59 AM GMT (the "Promotion Period"). Promoter shall be the official time-keeper for the Prize Promotion, and Promoter's computer shall be the official time-keeping device.

## **How to Enter**

- 8. To enter this Prize Promotion, Participants must first complete the Monarch taps Challenge quiz at <a href="http://blog.monarch.co.uk/tapas-challenge">http://blog.monarch.co.uk/tapas-challenge</a>. All ten questions must be attempted but it is not necessary to answer all questions correctly in order to enter.
- 9. At the end of the quiz, Participants must tweet their results using the relevant hashtag depending on their score from the Monarch Tapas Challenge quiz namely '#tapasteaser', '#tapastaster' or '#tapasteacher'. The hashtag is automatically generated via the Twitter sharing button at the end of the quiz. The hashtags must not be changed or tampered with or misspelled any attempt to change the hashtag will result in disqualification.

- 10. Within 7 days after the closing date the Prize Winner will be selected by the Promoter at random from all tweets including the relevant hashtags.
- 11. Internet access required and Entrants must have an active Twitter account. If you do not have a Twitter account you will need to create one in order to participate you will require an active email address in order to do this. See https://support.twitter.com for more details. Twitter is free to download.
- 12. Entrants must have an active, public Twitter account with settings not set to protected. Entrants can change their settings back to "private" any time following the announcement of the winner. Entrants must ensure they follow @monarch on Twitter so that they can be contacted via direct message if they are chosen as a winner. Entries must include the prize promotion hashtag that applies to the result they earned in the Monarch Tapas Challenge Quiz. Any additional caption or comments must not exceed 140 characters. All photographs must be submitted via the Twitter website or mobile application.
- 13. By submitting a Twitter Entry, an Entrant consents to receive from the Promoter a reply Twitter message and, if applicable, a Twitter message, e-mail and/or phone call notifying such Entrant that he/she is the Prize Winner. (Message and data rates may apply. Entrants should contact their appropriate internet, wireless and/or phone service providers for complete details with respect to message and data rates both for sent and received messages.)
- 14. Limit one (1) Twitter Entry per person, per Twitter account. Entry must be on a Twitter account unique to the Entrant. If more than one entry is received from the same Twitter account, or from a different Twitter account by the same person, all such entries will be disqualified. Any attempt by any Entrant to obtain more than the stated number of Entries by using multiple/different email addresses, Twitter accounts, identities, registrations and Twitter logins, or any other methods will void that Entrant's Entries and that Entrant may be disqualified. Use of automated entry or similar devices to participate or subvert the entry process is prohibited, and all entries submitted through such devices are void. Entries made will be subject to Twitter's terms of service which can be found at https://twitter.com/tos
- 15. No responsibility can be accepted for entries which are invalid, incomplete, illegible, lost or delayed in transit, or which fail to be properly submitted. Proof of sending does not constitute proof of receipt.
- 16. Incomprehensible and incomplete entries (as determined by the Promoter) will be deemed invalid. Obscene, provocative or otherwise questionable content will not be considered. The Promoter retains sole discretion as to what constitutes inappropriate content.
- 17. Entries must not contain anything which is calculated to bring the Promoter or its associated companies into disrepute or that in any way violates applicable laws and regulations or network standards.

- 18. The Promoter accepts no responsibility for any difficulty entrants may experience in navigating Twitter.
- 19. This Prize Promotion is in no way sponsored, endorsed or administered by, or associated with, Twitter. By entering the Prize Promotion, each Entrant waives, discharges and releases Twitter from any and all liability associated with this Prize Promotion.

#### **About the Prize**

- 20. One (1) Random Draw will be conducted on or about 24 March 2014 from among all eligible entries received from all Entry methods to select one (1) Prize Winner. The odds of winning depend on the total number of eligible Entries received.
- 21. The winner will be notified via email within 28 days of the closing date. The winner must contact the Promoter to claim their Prize within 7 days of the date of the email notifying them that they have won. If the winner does not claim their Prize within this timescale, the Promoter reserves the right to offer the Prize to the runner up selected by the same judges. Failure to respond and/or provide an address for delivery, or failure to meet the eligibility requirements or these terms and conditions may result in forfeit of the Prize.
- 22. The Prize is non transferable and is to be used by the registered Prize winner. No cash or other alternatives will be offered. There will be *one winner only*.

The Prize will consist of two return flight tickets on Monarch's scheduled network departing from one of Monarch's departure airports to any of the destinations listed below.

**Alicante** – from Manchester, Birmingham, Gatwick, Luton or East Midlands **Almeria** – from Manchester or Birmingham

**Barcelona** – from Manchester, Birmingham, Gatwick or Leeds/Bradford **Fuerteventura** – from Manchester or Birmingham

**Ibiza** – from Manchester, Birmingham, Gatwick or East Midlands **Lanzarote** – from Manchester, Birmingham, Gatwick, Luton, East Midlands or Leeds/ Bradford

**Gran Canaria** - from Manchester or Birmingham

Menorca – from Manchester, Birmingham, Gatwick, Luton or Leeds/ Bradford Malaga – from Manchester, Birmingham, Gatwick, Luton or East Midlands Majorca – from Manchester, Birmingham, Gatwick, Luton, East Midlands or Leeds/ Bradford

**Tenerife –** from Manchester, Birmingham, Gatwick, Luton, East Midlands or Leeds/ Bradford

- 23. The winner is responsible for expenses and arrangements (such as but not limited to flight extras, in-flight meals, pre-allocated seats, accommodation and transportation to and from the departing and destination airport) not specifically included in the Prize.
- 24. The Prize is inclusive of airport taxes. Booking is required for this Prize. The Prize is subject to availability and is not available during Christmas, New Year, school and Bank holidays. The Prize must be booked and taken by 30 November 2014. The booking method will be advised to the winner and

Monarch will not accept Prize bookings via the Monarch.co.uk website. Any portion of a Prize not used by a Prize Winner is forfeited and no cash substitute will be offered or permitted. All Monarch flight terms and conditions apply.

- 25. Monarch accepts no liability for use of the Prize or any loss or damage which may arise from the prize promotion or use of the Prize. All Prize winners and their companions fully indemnify Monarch Airlines Ltd for any and all losses, liability, action, claim, proceeding, judgment, penalty, fine, damages, fee, cost, charge or expense (including, without limitation, legal fees and expenses) brought, claimed or asserted against Monarch Airlines Ltd or for which Monarch Airlines Ltd may be liable as a result of this prize promotion or of taking or using the Prize.
- 26. Compensation under Regulation 261/2004, Montreal Convention and any other applicable law is strictly excluded irrespective of the cause.
- 27. Prize winners must ensure that they have the correct travel documentation and obtain the relevant Visas. Such travel documentation is at the sole expense of the Winner. Failure to be granted a Visa and or have the necessary travel documentation will result in the Prize Winner forfeiting their Prize.

#### Additional terms

- 28. If for any reason the Promotion is not capable of running as planned for reasons (including but not limited to tampering, unauthorised intervention, fraud, technical failures or any other causes beyond the control of the Promoter which corrupt or affect the administration, security, fairness, integrity or proper conduct of this Promotion), and only where circumstances make this unavoidable, the Promoter reserves the right to cancel or alter the Promotion or these terms and conditions, at any stage, but will always endeavour to minimise the effect to Participants in order to avoid undue disappointment. If the promotion is cancelled a notice will be published on the Promoter's social media pages.
- 29. The Prize Winner agrees to the use of his/her name, photograph and home town/city published on the Monarch blog, on the Monarch website and on the Monarch Twitter account, and will co-operate with any other reasonable requests by the Promoter relating to any publicity.
- 30. The Promoter will treat all personal information obtained through each of the Entrants' registration as private and confidential and will comply with the Data Protection Act. Prize winner contact details will be used to administer the Prize, unless the winner opts-in for additional marketing emails. The Promoter's commitment to the Entrants' privacy and the security of their personal information is outlined in the Promoter's privacy policy available on www.monarch.co.uk and the Entrant consents to the Promoter using personal data as per the terms of the privacy policy.
- 31. After the notification date, the name of the winner will be available by sending a self addressed envelope to Monarch Tapas Challenge Quiz, Monarch Airlines Ltd, Prospect House, Prospect Way, Luton, Beds, LU2 9NU, United Kingdom.

32. These terms and any issues or disputes which may arise out of or in connection with these rules (whether such disputes or issues are contractual or non-contractual in nature, such as claims in tort, for breach of statute or regulation or otherwise) shall be governed by and construed in accordance with English law. Entrants hereby irrevocably submit to the exclusive jurisdiction of the English courts to settle any such dispute or issue.